



6 Simmons Lane, Albany, New York 12204
518-462-5454
Customersupport@farrellbrothers.com

SERVICE PLAN AGREEMENT

Name: _____

Phone #: _____ Email: _____

Preferred Method of Contact: Circle one Phone Email

Service Address: _____ Billing Address: _____

City,State,Zip: _____ City,State,Zip: _____

Farrell Brothers, Inc. agrees to provide preventative maintenance service on all Heating (Natural Gas or Propane), Air Conditioning, and Plumbing equipment (based on the Service Plan chosen) at the above referenced service address. We agree to contact you in a timely manner to remind you when the service is due. Performing regular preventative maintenance will help ensure efficient operation of equipment.

Guarantee & Additional Terms:

1. Farrell Brothers, Inc. guarantees our parts and labor for 30 days. Some manufacturer's guarantee their parts for up to 1 year, which of course is passed on to our customers.
2. Any additional service work required beyond the preventative maintenance or by separate service call will be billed at our normal service rate, less the percentage off based on the Service Plan chosen. The service call and parts will be billed at standard rates.
3. There is a 30 day waiting period before repair coverage begins. Farrell Brothers, Inc. Service Plan Agreement will be automatically renewed each year unless either party cancels the agreement. No written notice is required.
4. Our warranties do not cover acts of God, utility company service, acts of vandalism, improper use of equipment or neglect.

ACCEPTANCE OF SERVICE AGREEMENT:

I agree with the above agreement and the attached *Terms and Conditions* and *Limitations of Liability and Indemnities* and acknowledge that the cost of the Service Plan is based on the plan I have chosen to meet my needs. I understand that this agreement will continue for one year and be automatically renewed each year unless otherwise directly by Farrell Brothers, Inc. or myself.

Company Representative

Customer Signature

Date: _____

Date: _____